

Bondi Beach

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Sam – ivisual
Property Display Pty Ltd
PO Box 800
Bondi Junction NSW 1355

Dear Sam,

This letter is to express our many thanks for providing such a top quality product to our office – coupled with great customer service from your team.

When Raine & Horne Bondi Beach decided to renovate the office in October 2006 – it became clear that our window display would need to be updated to stay in keeping with the contemporary look we would be creating. The natural solution seemed to be installing screens that rotated our properties upon them, along with being able to upload full agent profiles, suburb profiles and clips/short movies of auctions etc... after searching through the market, ivisual was the clear choice.

We were really looking for a system that would allow us to be creative and give our office the opportunity to stand out from the other 6 agencies on our street – and ivisual has certainly provided it.

From the outset, the installation of the screens was quick and easy and the online use of them proved to be extremely user friendly. Sam consistently checked on our office in the initial stages, ensuring we had all that we needed and was always available on the phone if we ever had questions.

Sam and the ivisual team were always open to suggestions, and regularly took the time to improve the ivisual system upon our ideas – allowing it to become an even better system to use on a day to day basis. The export time from when I make changes within the online system, to when it appears on our screens is up to 20min now, which has pleased us greatly. Ivisual's regular updates have done everything to ensure our customer satisfaction.

Vendors, purchasers and even passer's by comment on how great they think our screens are, and often you can see people stopping by our windows at all times of night looking for property under the flood lights. Overall, purchasing the ivisual system has improved our office greatly, by providing our vendors purchasers and most importantly our office matched by no other!



Giora Friede
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